

Cruises & fishing trips

Access Statement 2026

Large Print



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Introduction

Starida Sea Services is a family-owned company based in Beaumaris on the Isle of Anglesey, and has operated sightseeing cruises and fishing trips since 1975.

We welcome bookings from individuals who may have additional needs and will do everything we reasonably can to make your visit memorable for all the right reasons.

This pack has been put together advise passengers on measures currently in place to increase access for everyone who may want to join us.

Please note: This access statement does not contain -personal opinions or recommendations as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all out guest/visitors. If you have specific needs that you would like to discuss, please contact us as soon as possible so we

can advise accordingly and make any necessary preparations.

Some of the information contained in this pack relates to services provided by others and are believed to be correct at time of print, however we cannot accept any liability if these services subsequently change and you are advised to check before you travel for up to date information.

Regulatory framework

Starida Sea Services is regulated by the UK Maritime and Coastguard Agency (MCA) in accordance with the Merchant Shipping Acts and we take all necessary steps to comply with our requirements under the Health and Safety at Work etc. Act 1974.

Please note: Regulation EU 1177/2010 concerning the rights of passengers when travelling by sea does not apply to any trips operated by Starida Sea Services. Disabled persons, including those with reduced mobility, will not be denied boarding unless it is unsafe for

them to travel, taking all relevant circumstances into account. It is not always possible to take mobility equipment on board the vessels and in such cases, assistance will be given.

General information

All trips depart from Beaumaris Pier.

Address: Starida Booking Kiosk,
Beaumaris

Post code: LL58 8BS

what3words: scale.yoga.flagpole

Grid reference: SH 60605 76006

Telephone: +44 1248 810379

All trips are weather permitting so you are strongly advised to check prior to travelling whether we can sail as planned, this is especially important if you are travelling a long distance or specifically to visit us.

We will attempt to contact all passengers in the event of cancellation or significant changes to your trip, usually by text and email; we are unlikely to be able to contact all passengers by phone,

especially on busy days, or in the event of multiple cancellations/changes.

This guide is available in large print (24pt) upon request.

Assistance dogs are permitted on all trips, however discouraged on fishing trips due to risks associated with hooks and sharp knives. Dogs are permitted on all cruises. There is no water available on board for dogs. Owners will be expected to clear up after their dog if necessary, bags are not available on board however a limited number may be available at the booking kiosk, but this should not be relied upon.

Pre-arrival

Our post code is LL58 8BS.

Our what3words location is scale.yoga.flagpole.

Public transport information is available from the Transport for Wales Traveline journey planner at

<https://www.traveline.cymru> or by calling +44 800 464 0000.

The nearest train station is Bangor (Gwynedd), approximately 10km away. Taxis are available at the station or can be booked in advance. It is recommended that accessible taxis are booked in advance, *see contact details, below*. There is a bus stop outside the station, or a short walk away. Rail services are provided by Transport for Wales and Avanti West Coast.

Beaumaris is served by bus routes 51 (from Llangefni) or 53, 57, 58 from Bangor and Menai Bridge. The nearest bus stop when travelling from Menai Bridge is approx. 110m away, ask the driver to stop outside Ena's. The nearest bus stop when travelling from Llangoed is 160m away, ask the driver to stop at Spar. Most buses are accessible. Monday-Saturday daytime service from Bangor and Menai Bridge is good. Evening, Sunday, and public holiday services are limited.

The walking route from all bus stops to the booking kiosk and then to the boat is paved, with sections pedestrian only.

Car parking and arrival

There is limited on-street parking available by the booking kiosk, including 1 clearly marked blue badge parking space.

Further parking is available in the town car park, 130m away from entrance. The car park is managed by Beaumaris Town Council. Parking is mostly on grass, with limited spaces on hard standing. There is a paved path from the car park to the booking kiosk and directly to the pier, distance varies depending on where you park. There is a charge for parking. There are no concessions for blue badge holders.

Parking for larger vehicles is available at the coach park behind the castle, 450m away. The car park is managed by Beaumaris Town Council. Parking is on a tarmac surface. There is a step-free paved path from the car park to the booking kiosk. This route includes crossing a main road at a pedestrian crossing. There is a charge for parking. It

is not known whether there are concessions for blue badge holders.

Passengers may be dropped off at the booking kiosk before parking. There may be space to drop passengers off at the lifeboat station, but this cannot be guaranteed. There is no parking at the lifeboat station.

Passengers will need to collect boarding cards from the booking kiosk 30 minutes prior to advertised departure time, and if possible, have their QR code ticket from confirmation email ready to check in.

Main entrance, reception, and ticketing area

The booking kiosk is located next to the pier entrance. There are no public indoor areas.

There is no lowered area on the booking kiosk, but a member of staff can come out if needed.

There are no glass screens in front of the kiosk to impair lip reading or visitors with a visual impairment. A pad of paper and a pen are available at the kiosk.

All kiosk staff speak English. Most speak Welsh. Some staff may have some understanding of other languages, but this should not be relied upon. We do not have access to translation facilities.

There is limited bench seating available next to the pier entrance and then along the pier. There is a shelter at the end of the pier with bench seating all the way around.

Vessels depart from the end of the pier, 185m from the booking kiosk (125m from RNLI station).

Attraction (displays, exhibits, rides, etc.)

The working language of all vessels is English.

The commentary on all cruises is in English, with a mix of live and pre-recorded sections. No background music is used.

An outline of the commentary is available in both large (24pt) and standard (12pt) print for those with hearing difficulties.

Surfaces between the booking kiosk and the vessel are either tarmac or wood. The pontoon and associated walkway are non-slip. Dogs with small feet may have difficulty traversing the walkway. The route from the booking kiosk to the vessel is step-free. The pier is owned and operated by Anglesey County Council.

All floor surfaces on vessels are non-slip. Access to vessels is not step-free. It is not possible to bring wheelchairs or similar mobility equipment on board.

No artificial lighting is used, and there are no flashing/stroboscopic lights.

Public toilets

Toilets are available on each vessel but are only suitable for emergencies. Toilets are gender-neutral and are not accessible.

Public toilets are available opposite the pier entrance, 70m from the booking kiosk. A gender-neutral is available, access is with a RADAR key. Public

toilets are operated by Beaumaris Town Council.

Additional information

Emergency evacuation procedures are in place for all vessels. Each trip starts with a safety briefing which includes details of life-saving apparatus and evacuation. All passengers are issued with an information leaflet when collecting boarding cards that includes a summary of emergency procedures.

Mobility scooters and wheelchairs should preferably be left in your vehicle. If this is not practical, they can be left on the pontoon, you are recommended to apply any brakes or locks, and where applicable remove the keys. Starida Sea Services cannot be held responsible for any loss or damage to items left at the kiosk or on the pontoon.

Coastguard regulations require that all passengers must have sufficient mobility to be able to access a liferaft in the unlikely event of an emergency, therefore any passengers unable to do so are

generally unable to travel. Exceptions can be made in the case of children light enough to be passed from one adult to another.

Carers travel at reduced rates on all cruises, and on fishing trips as space allows. Contact us for more information.

Future plans

We constantly review our literature and website to make them more accessible; your comments are welcome to assist us with this project.

Contact information

If you require any further information on accessibility, please contact:

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Email: gareth@starida.com

Telephone/general enquiries: +44
1248 810907

Telephone/booking: +44 1248 810379

Postal address: Shed 15 Gallows
Point, BEAUMARIS LL58 8YL

Opening hours: 09:30-19:30

Local accessible taxi: Ceir PG Cars
+44 1248 716503

(other taxi companies are available)